

## Panasonic Electric Works Europe AG

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To our customers

date: 31.03.11

### Customer information regarding the situation in Japan

Dear customers

It is still extremely difficult for our European headquarter to estimate the effects of the catastrophic earthquake and threats posed by the atomic power station in Japan. We are continuing to monitor our manufacturing sites in Japan intensively.

Judging from the available information as off today by our manufacturing sites in Japan, we can not see any delay of deliveries in April affected by the events of the catastrophe.

Logistic routes have been changed: ocean freight is now handled in Kobe, not Yokohama. Products delivered as air freight originate from Kansai Airport (Osaka).

To which extent the production of our suppliers is influenced by energy rationing in the disaster area and, as a result, the supply chain, must still be clarified in detail.

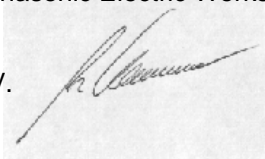
We will keep you informed.

Thank you for your understanding.

Sincerely yours

Panasonic Electric Works Europe AG

i. V.



Rudolf Kammerer  
Senior General Manager

