

Panasonic Electric Works Europe AG

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To our customers

date: 31.03.11

Customer information, imports from Japan - radioactivity

Dear customers

Daily we are inundated with news from Japan, especially regarding the disaster area in and around Fukushima.

As a Japanese manufacturer, we consider it our duty to keep you informed about the handling of goods imported from Japan, even though our manufacturing sites in Japan are located well outside of the disaster areas.

Goods from Japan delivered as air freight to Germany are being spot-checked for radioactivity by German customs. The DSLV (Deutscher Speditions- und Logistikverband = German Association for Shipping and Logistics) provides more information at www.spediteure.de.

To increase the safety additionally, we have established an agent for radiation protection at our central warehouse in Pfaffenhofen/Ilm who checks all deliveries from Japan directly upon arrival.

Please do not hesitate to contact us for further questions.

Sincerely yours

Panasonic Electric Works Europe AG

i. V.



Rudolf Kammerer
Senior General Manager

