DELPHI

March 18, 2011

TTI INC 2441 NORTHEAST PARKWAY, FORT WORTH, TX

Dear Mr. Stemley,

The entire Delphi family is saddened by the recent earthquake and tsunami that have devastated parts of Japan. Our thoughts are with everyone impacted by this natural disaster, including our valued suppliers and customers.

Acknowledging the severity and widespread impact of these events, we understand the need for our customers to focus on business continuity. To that end, I assure you that Delphi has been working diligently to keep our customers' facilities supplied. As you are aware, the earthquake and subsequent tsunami have caused significant damage throughout Japan. Power outages are widespread and transportation in many areas is severely restricted. Information on the extent of the damage and the impact of this catastrophic event on the operations of our customers and suppliers has been difficult to obtain.

We continue to assess all available information as well as the impact of this event on our shipments and on our supply chain. In addition, Delphi continues to evaluate the inventory at our facilities and distribution centers and we are managing supply limitations, including supply limitations impacting our suppliers, to the best of our ability. Nevertheless, we are anticipating that there may be delays and disruptions in our ability to ship according to normal schedules.

These events are beyond our control and, unfortunately, we cannot predict the full impact or duration. However, I assure you that Delphi is working to limit the impact of the extraordinary circumstances caused by this natural disaster. We will work closely with your organization to identify, assess and resolve each specific supply delay to reasonably meet your production priorities. Delphi PC&L will begin communication to the appropriate customer contacts to determine minimum quantities that will allow our customers to maintain production.

Recovering from such a catastrophic event will take time and it is our sincere hope that stability will return to the region and the global supply chain in the near future. In the meantime, we appreciate your understanding and pledge our cooperation. Should you have any questions or concerns, please do not hesitate to call me.

Regards,

Lisa Israel
DCS Distribution Commercial Manager