

March 15, 2011

Dear Valued Customer,

The recent massive earthquake and subsequent Tsunami which ravaged the northern part of Japan has brought deep grief to all Panasonic employees.

Fortunately, Panasonic passive components production plants are mainly located outside of the stricken area, and we are reported that no major damage found in our facilities except one plant. (The plant will not affect North American customer).

At this point in time, we are trying to keep our production on schedule. However, as you can imagine, transportation in Japan has been severely affected by the disaster.

While we work hard to overcome this tremendous challenge, we want to assure you we are doing everything we can to minimize the affects to our production and shipping.

Your Panasonic Industrial Company sales and customer service representatives will contact you shortly to discuss detail on any changes that might affect your production plans.

If you have immediate questions or concerns, please do not hesitate to call or email your representative.

As always, we pledge our very best effort to support you during this difficult time.

With kindest regards,

Panasonic Industrial Company  
Panasonic Electronic Devices