



December 23, 2008

Name of Customer
Address of Customer

Re: *REACH Regulations and Surveys*

Dear [Name]:

As you are no doubt aware, the new European REACH regulations have imposed substantial information gathering and analysis obligations on many companies, and AVX is no exception. As a result, AVX has made an extraordinary effort to analyze its products and has ensured that it is fully compliant with REACH. We have issued a standard letter to our customers and would be happy to send you a copy and keep you on our list to update.

Because of the number of products AVX sells, however, together with the number of customers it has, AVX is not in a position to respond to surveys or other specialized requests for information beyond its standard letter. Accordingly, while we appreciate your company's individual efforts to ensure REACH compliance, we are unable to accommodate your recent request.

We recognize that there may be a few customers who have individualized and specific reasons to seek more data other than a generally issues survey or standard approach. We can evaluate those needs on a case-by-case basis but will require a clear explanation of such special needs. Should you think that your company does have such a rationale, please send an explanation to _____ together with the contact information for the person with whom AVX should communicate.

I want to thank you in advance for your understanding. AVX has always been a leader in environmental compliance and looks forward to working with you and your company in the future.

Sincerely,

Larry Blue
AVX REACH Coordinator

