March 25, 2020

To our valued customers:

Faced with the unprecedented economic and health crisis the world is experiencing, Exxelia is taking and strengthening measures to protect the health of all, while preserving its activities. To date, we continue our operations in our 14 production sites distributed between the USA, France, Vietnam, and Morocco.

Our four production sites in the USA are considered critical infrastructure by the US government. As such we are maintaining over 90% of our presence in production. At the production sites in France (Antigny, Chanteloup, Illange, Marmoutier, Pessac, Saint-Nazaire), where the current pandemic effects started earlier, we are in a degraded production mode, but operations continue thanks to the presence of 65% of our colleagues.

Regarding our suppliers, we are aware of some closings, especially in the area of SMEs in mechanics and plating/surface treatment, but we have not yet noticed a major decline in material availability. Additionally, we are in constant contact with our suppliers on a day-to-day basis to best ensure the continuity of our supply chain.

Regarding our carriers, they also continue their activity in a degraded mode but are continuing to provide service with slight delays.

Our team members in Customer Support, Engineering and Sales are currently working from home to ensure their safety, but can be reached via email or cell phone during regular business hours.

The Exxelia Crisis Unit was activated on March 10, bringing together our Site Managers and Executive Team to monitor developments and adapt measures as necessary, based on guidance from the CDC and government bodies.

During the current force majeure situation our company, like many others, is facing, we remain committed to providing our product and services to our customers to the best of our ability. We will, of course, keep you posted on developments as they occur. Please accept our appreciation and well wishes during these ever-changing times.

Thank you

Matthew Wargel
Director of Sales-North America
Exxelia USA Inc.