This is an unprecedented moment in history, and our thoughts remain with all those impacted by the Coronavirus outbreak across the world. While uncertainty lingers across all industries and geographies, I wanted to take a moment to update you on the current status of TT Electronics operations across the globe.

Here is what we are doing to ensure the health and safety of our people, and to keep our customers up and running particularly in critical industries where capabilities are required to support the fight against the virus and keep people safe:

- **Health and safety remain our top priority.** In addition to travel restrictions, we have implemented enhanced processes and controls across all facilities. These include visitor restrictions, daily temperature screenings, flexible shift patterns to ensure social distancing, and remote work options. We continue to monitor our safety protocols daily to stay in compliance with, and often ahead of guidance from the World Health Organisation (WHO) and national and local authorities.

- **We have a global manufacturing footprint, with available capacity.** Our China operations have fully reopened, and we remain open for business in compliance with all local government guidance in the UK, Europe and North America. While our Kuantan, Malaysia facility remains under a “movement control” government directive until 14th April 2020, we continue to support affected customers via remote customer service teams.

- **Our global supply chain is fully activated,** to help ensure continuity of supply and mitigate business interruption as much as possible. While the situation remains fluid, as of today, widespread shortages are not anticipated. In isolated situations where a facility is impacted by factors like a government directive, we are actively collaborating with customers to prioritise orders and when necessary, provide alternative solutions. For any questions about supply chain interruption or shortages, please contact your normal customer service representative at the relevant TT Electronics facility or business unit.

Finally, I would like to extend my continued gratitude for your support as we monitor developments carefully in the coming weeks. We will keep you updated as required and request in the meantime that you continue to help us by providing visibility on priority orders. Close communication in regard to the status of demand forecast and firm orders will be mutually beneficial, as we seek to secure resources to fulfill needs.

As always, our customer service teams remain available to answer specific questions that you may have, and we will do our utmost to relay timely information to you.

Best Regards,

Richard Tyson
CEO